

Criteria

An Active SHIIP volunteer must:

- Complete a 24-hour basic training
- Want to help seniors in the community
- Attend regular local in-service training sessions (usually 2 half-day sessions per year)
- Enjoy helping others
- NOT be affiliated with (i.e., employed by, or in a position to sell) any insurance product, agency, company or service
- Make a minimum one-year commitment
- Enjoy meeting new people
- Be willing to assure complete confidentiality to every client
- Complete required paperwork
- Like to have fun

Volunteer Form

If you would like to volunteer or receive more information on volunteering, please fill out the following information and mail to the address on back of brochure.

I would like to hear more about becoming a volunteer...

Name _____

Address _____

City _____

State _____ Zip _____

County _____

Phone _____



Senior Health Insurance Information Program

In 1992, all U.S. states and territories received grants from HCFA (Health Care Financing Administration) to begin senior health insurance counseling programs.

In Indiana, this program is called SHIIP (Senior Health Insurance Information Program). SHIIP offers:

- Unbiased information
- Trained volunteers to assist through 800 number or local sites in most Indiana counties.

Indiana Department of Insurance - SHIIP

311 W. Washington Street
Suite 300

Indianapolis, Indiana 46204-2787

Phone: (800) 452-4800 or (317) 233-3475

Fax: (317) 232-5251

Website: www.state.in.us/idoi/shiip

All About
Becoming a

VOLUNTEER
for the

Senior Health Insurance
Information Program

SHIIP

Telephone Number:

**1 (800) 452-4800
or (317) 233-3475**

What is

SHIP

SHIP (Senior Health Insurance Information Program) is a statewide network of trained volunteers who educate and assist seniors and their families with questions on health insurance.

SHIP provides consumers with free, impartial, objective and confidential health insurance counseling on Medicare, Medicare supplement insurance, Medicare managed care plans, Medicaid, and long-term care. SHIP wants to help seniors get more value from their health insurance dollars.

This program is sponsored by the Health Care Financing Administration and the Indiana Department of Insurance.



YOU have choices!

SHIP is a satisfying volunteer opportunity for hundreds of people across Indiana.

SHIP provides services through many channels: seminars, local community training, one-on-one counseling, public speaking, publications, videos and more. Volunteers are the key to the program's success.

SHIP volunteers are called on to assist with questions on Medicare, Medicare supplements, Medicaid, employer benefit plans, managed care plans, long-term care and more. Counseling can include an analysis of insurance needs, side-by-side policy comparisons, and help with filing claims.

SHIP offers its volunteers choices on how they would like to volunteer:

▶ **Phone Counselor** - Phone calls made to the SHIP 800 number can be transferred to a SHIP site or to your home (at no cost to you).

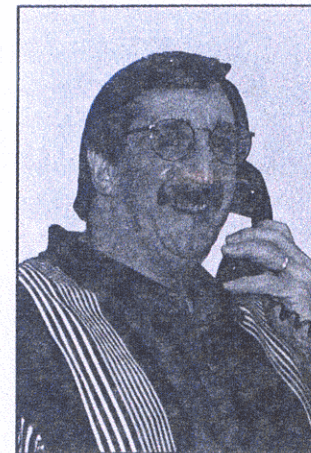
▶ **On-Site Counselor** - You go to the local site to answer phone calls made to SHIP and assist with one-on-one client interviews.

▶ **Volunteers can do both phone and site counseling.**

SHIP also offers further training if volunteers are interested in long-term care insurance counseling.

Be a part of Indiana's answer to consumer protection!

Insurance can be complex, even confusing. National surveys show that fraud merchants seek out Seniors. SHIP volunteers are trained to detect fraud as well as overlap between policies and risky coverage gaps.



YOU can help! Give your peers (and yourself) the education, options and referrals needed to make informed choices about health insurance.



Volunteering is good for you!

Herbert Benson, a professor of medicine at Harvard Medical School, says Volunteering produces the same relaxing effects as meditation and yoga.

Dr. James House of the University of Michigan has found doing volunteer work more than any other activity, dramatically increases life expectancy.